

201 Daktronics Drive Brookings, SD 57006-5128 www.daktronics.com/support 800.325.8766



FCC Statement

Supplier Declaration of Conformity (SDoC)

This product complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at their own expense.

Warning: The user is cautioned that changes and modifications made to the equipment without the approval of manufacturer could void the user's authority to operate this equipment.

Industry Canada Regulatory Information

This Class A digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

Inquiries

Contact Daktronics with any questions regarding our product compliance.

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1 Introduction

This manual explains the installation and maintenance of Daktronics TI-2022 portable timing display. For additional information regarding safety, installation, operation, or service, refer to the telephone numbers listed in **Section 6: Daktronics Exchange and Repair & Return Programs (p.16)**. This manual is not specific to a particular installation. Project-specific information takes precedence over general information found in this manual.

Important Safety Instructions

- Read and understand all instructions before using the display.
- Do not drop the device or immerse it in water.
- This device may be used outdoors temporarily, but it is not to be permanently mounted outdoors or left in wet weather.
- This device shall not be exposed to dripping or splashing, and no objects filled with liquid shall be placed upon it.

WARNING! To reduce the risk of fire or electric shock, do not expose this device to rain or moisture.

• Operate the device with the built-in rechargeable battery. A completely charged battery will provide at least 10 hours of operation. Use 120 V power only when the battery's power is low.

CAUTION! DANGER OF EXPLOSION IF BATTERY IS INCORRECTLY REPLACED. REPLACE ONLY WITH THE SAME OR EQUIVALENT TYPE.

WARNING! Do not expose batteries to excessive heat, such as direct sunlight or open fire.

- Do not run the display's battery dead. Charge it for 24 hours before putting it away.
- Do not let the power cord touch hot surfaces or hang over the edge of a table, which could damage or cut the cord.
- If an extension cord is necessary, use a three-pronged polarized cord. Arrange the cord with care so that no one will trip over or pull it out.
- Before using an extension cord, inspect the cable thoroughly and verify its compliance with the local electric codes.
- Always turn off and unplug the control equipment when it is not in use.
- Never yank the power cord to pull the plug from the outlet. Grasp the plug and pull to disconnect.
- To avoid electrical shock, do not disassemble the control equipment or the driver modules. Incorrect reassembly can cause electric shock and faulty operation or permanent damage to the circuits.

WARNING! To prevent injury, the display must be securely attached to a wall in accordance with installation instructions.

Introduction

Specifications Label

Power specifications as well as serial and model number information can be found on an ID label on the display, similar to the one shown in **Figure 1**.



Figure 1: Specifications Label

Please have the assembly number, model number, and the date manufactured on hand when calling Daktronics customer service to ensure the request is serviced as quickly as possible. Knowing the facility name and/or job number will also be helpful.

Resources

Figure 2 illustrates a Daktronics drawing label. This manual refers to drawings by listing the last set of digits. In the example, the drawing would be referred to as DWG-1007804. All references to drawing numbers, appendices, figures, or other manuals are presented in bold typeface. Any drawings referenced in a section are listed at the beginning of it as shown below:

DAKTRONICS, INC. BROOKINGS, SD 57006 DO NOT SCALE DRAWING					THE CONCEPTS EXPRESSED AND DETAILS SHOWN ON THIS DRAWING ARE CONFIDENTIAL AND PROPRIETARY. DO NOT REPRODUCE BY ANY MEANS WITHOUT THE EXPRESSED WRITTEN CONSENT OF DAKTRONICS, INC. COPYRIGHT 2010 DAKTRONICS, INC.				
PROJ: DAKTRONI									
TITLE:SYSTEM RI	SER D	IAGF	RAM						
DESIGN: DRAWN: A			DRAWN:APA	GE			DATE: 11	MAY	10
SCALE: NONE							_		~
SHEET	REV	,	JOB NO:		FUNC-TYPE-SIZE		100	270	
200	02	C1	7581		F-01-D			775	504
			Drawi	inc	n Number	/	\geq		

Figure 2: Drawing Label

Reference Drawing:

System Riser Diagram......DWG-1007804

Daktronics identifies manuals by the DD or ED number located on the cover page.

Daktronics Nomenclature

Most display components have a white label that lists the part number (Figure 3). Part numbers will also appear on certain drawings. If a component is not found in the **Replacement Parts (p.15)**, use the label to order a replacement. Refer to **Section 6: Daktronics Exchange and Repair & Return Programs (p.16)** if replacing or repairing any display component.

1	0P-1127-0024					
	SN:	2465				
	02/19/12	Rev. 1				

Figure 3: Part Label

Main Component Labels				
Part Type	Part Number			
Individual circuit board	OP-XXXX-XXXX			
Assembly; a collection of circuit boards	0A-XXXX-XXXX			
Wire or cable	W-XXXX			
Fuse	F-XXXX			
Transformer	T-XXXX			
Metal part	0M-XXXXXXX			
Fabricated metal assembly	OS-XXXXXX			
Specially ordered part	PR-XXXXX-X			

Accessory Labels			
Component	Label		
Termination block for power or signal cable	TBXX		
Grounding point	EXX		
Power or signal jack	JXX		
Power or signal plug for the opposite jack	PXX		

Display Overview

The TI-2022 is a portable timing system with 9 programmable functions. Though external power and signal can be applied, the control and power systems are entirely self-contained. Refer to **Section 4: Controls & Timing Functions (p.10)** for descriptions of the TI-2022 control capabilities.

Manufactured in two models, the outdoor version of the timing display is designated as TI-2022-11, while the indoor unit is designated TI-2022-13.

The timing display is powered by 12 V batteries. Detachable power cord/transformer assemblies also permit operation of the TI-2022 with 120 or 240 VAC. The unit draws 1 Amp of power. The enclosed batteries (two in the outdoor model and one in the indoor model) are rechargeable and have a built-in charger.

Product Safety Approval

Both models of the TI-2022 are ETL-listed and tested to CSA standards for indoor use. Contact Daktronics with any questions regarding the testing procedures.

2 Mechanical Installation

This section describes the mounting details of the TI-2022. Use this section when mounting a display to a wall or on the tripod kit. Other mounting methods can be used, but Daktronics engineers do not recommend those not documented here. Daktronics is not responsible for mounting the display.

Note: Daktronics assumes no liability for any installation derived from the information provided in this manual or installations designed and installed by others.

Wall Mounting

The TI-2022 mounts to a wall using an optional mounting bracket (Daktronics part # 0M-173125). This bracket then attaches to two wall anchors. A qualified engineer must specify the anchor type according to national and local building codes.

Note: Do not attempt to permanently suspend the TI-2022 by its carrying handle. Also, do not permanently mount outdoor displays or leave in wet weather.

Before beginning installation, place the bracket against the mounting surface, level it, and then mark the surface through the anchor holes on the bracket with a marker or heavy pencil. Drill holes in the wall and install anchors at the marked locations. Minimum steel anchor size is 3/16" diameter (4.7 mm).

Note: Due to the variety of wall materials used in sports facilities, Daktronics cannot anticipate every user's installation needs or provide mounting hardware suitable for every installation. Choose a method of installation that will safely support the display's weight.

Refer to **Figure 4** for display mounting instructions:

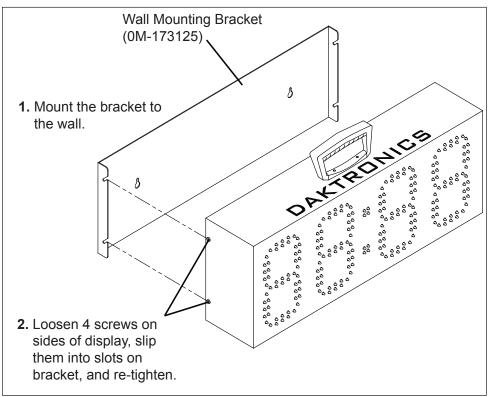
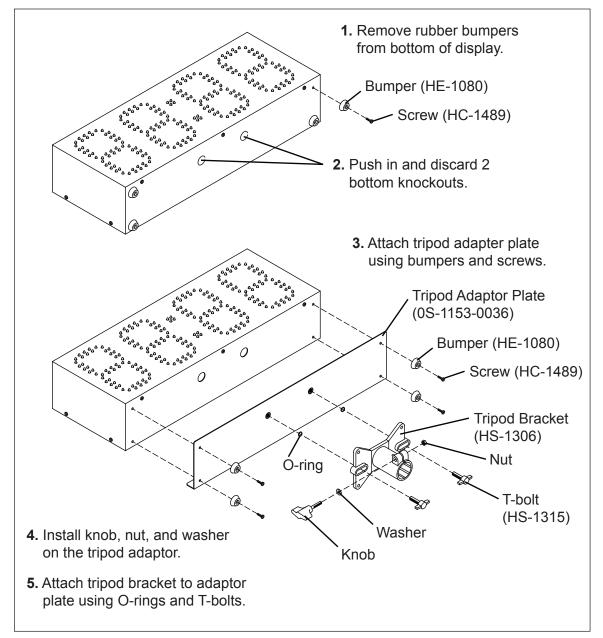


Figure 4: Wall Mounting Kit Installation

Mechanical Installation

Tripod Mounting

Mounting the display to a tripod requires the optional tripod mounting kit (Daktronics part # 0A-1153-0325). A camera tripod is not sturdy enough to safely support the display and will not attach to the display or adapter plate. An appropriate "speaker stand" tripod is available from Daktronics (part # A-1580).



Refer to Figure 5 for instructions on preparing the display for mounting:

Figure 5: Tripod Mounting Kit Installation

3 Electrical Installation

Warnings and Disclaimers

- Ensure that all electrical work meets or exceeds all local or national electrical codes.
- Provide the required power to the display as listed on the product labels, specifications, or site-specific riser drawings. The conductor size may vary based on the length of the power run.
- Consider implementing a separate circuit for the display using an isolation transformer or dedicated transformer.
- Daktronics assumes no liability for any issues caused by line voltage fluctuations or other improper power conditions.

Power

The TI-2022 contains internal batteries for power but can receive external power through a detachable transformer cord (**Figure 6**).

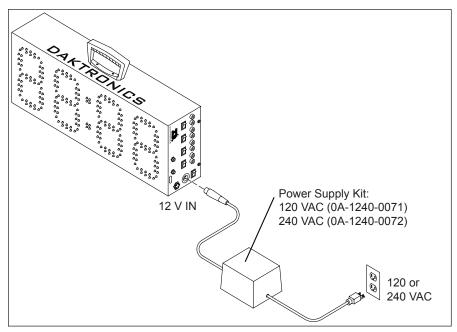


Figure 6: Transformer Connection

The primary purpose of the transformer is to charge the internal battery, but the display can still be operated while the battery is charging. The transformer and cord can remain plugged into the power source indefinitely with no damage to the timer or its battery.

The indoor version (TI-2022-13) has one battery, while the outdoor version (TI-2022-11) has two batteries. On a full charge, each battery should last approximately 10 hours before recharge is necessary. To recharge the system, simply plug the power cable into a grounded power receptacle. The recharging unit will not overcharge the batteries. Indicator lights on the side control panel show when the unit is charging and when it is fully charged (refer to **Figure 11**).

Auto Off

The TI-2022 features an Auto Off function, which will automatically turn the unit off in response to two conditions:

- 1. Idle Timeout If the display is not plugged into a transformer, and not in program 8 or 9 (time of day), and has been idle for 1 hour (not counting, no switch activity, no signal input), the display will sound the horn and flash the digits 10 times before turning itself off. Pressing any switch will reset the one hour timer.
- 2. Low Battery This feature prevents the TI-2022 from running its battery completely dead and damaging the battery. When the battery has dropped below a minimum level, the unit will begin sounding the horn once per second as a warning. If the unit is not plugged into the transformer for recharging within about one minute, the unit will automatically turn off.

To turn the TI-2022 back on after an Auto Off has occurred, turn the power switch off, wait a few minutes, and then turn it back on. In the case of a low battery, be sure to plug the display into a charger before continuing use.

Wired Signal Connection

The TI-2022 is designed as a standalone timer with no need for signal cable from control consoles. However, it is still possible to connect signal in from Daktronics All Sport® scoring consoles and OmniSport® 2000 timing consoles, and signal out to multiple displays. For signal cable, Daktronics recommends, as a minimum, single-pair, shielded cable, 22 AWG (Daktronics part # W-1077). Two-pair shielded cable (part # W-1614) is preferred.

Wireless Signal Connection

The TI-2022 is capable of being controlled via wireless signal. The wireless radio system requires a Daktronics All Sport[®] scoring console or OmniSport[®] 2000 timing console equipped with radio transmitter as well as a radio receiver mounted inside the display.

The optional radio receiver is installed on the left side of the display cabinet (as viewed from the front).

- 1. Power off the display.
- 2. Turn the display around so that you are looking at the rear.
- **3.** Using a Phillips screwdriver, remove the 10 outer screws to separate the front and rear panels of the display.
- **4.** CAREFULLY lay the front panel flat to expose the internal components.
- Connect the 6-pin power/signal cable from the radio receiver unit (A) into the mating 6-pin radio adapter cable (B) connected to the J2 RADIO JACK on the left side of the driver printed circuit board (PCB). Refer to Figure 7.

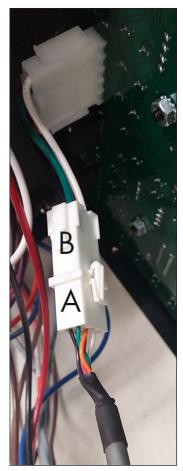


Figure 7: Radio Connection

6. Remove the plastic strips from the adhesive-backed hook-and-loop fasteners on the back of the radio receiver unit, and stick the unit to the inside right side of the cabinet. Note that the radio receiver unit will be upside down. Refer to **Figure 8**.



Figure 8: Radio Mounting

7. Route the brass antenna connector through the "D" hole in the side of the display cabinet. Slip on the washer and nut on the outside of the display, and then tighten the nut using a 5/16 wrench. Screw the black antenna onto the brass connector. Refer to Figure 9.

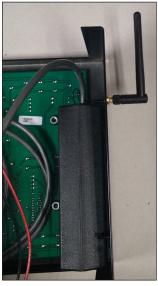


Figure 9: Radio Antenna

- 8. CAREFULLY close the front and rear panels. Ensure that no wires are pinched between the metal panels.
- 9. Reinsert/tighten the 10 Phillips screws.
- **10.** During operation, ensure the radio antenna stays pointed straight up.

For more information about the wireless radio control option, refer to the **Gen VI Radio Installation Manual (DD2362277)**, provided with the receiver unit and available online at <u>www.daktronics.com/manuals</u>.

Electrical Installation

Radio Settings

With a radio receiver installed in the display, watch for the radio Broadcast settings ("b1") and Channel settings ("C1") during the Power-On Self Test (POST).

These values must match the settings in the control console:

RADIO	SE	TTINGS	5
BCAST	1	CHAN	01

If the radio receiver channel and broadcast settings match those set in the console but the console does not control the display, there may be radio interference. This can occur when a nearby display also uses radio control. In this case, change the settings of the wireless radio receiver inside the display and in the console as described in the radio control manuals.

4 Controls & Timing Functions

System Setup

System setup information for each of the programs is shown in **Figure 10**. This chart is also printed on a vinyl quick reference decal on the rear of the display case.

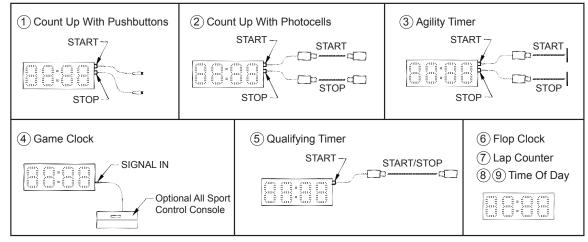


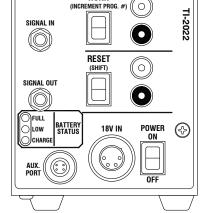
Figure 10: TI-2022 Programs and System Connections

Program Selection

The TI-2022 display is programmable for 9 different timing programs. The operator selects each program and makes settings for the functions using the switches on the right side of the display. **Figure 11** shows the TI-2022 control panel and programming connections.

To select a program:

- 1. Press and hold **<RESET>** for 2 seconds. The display will show PR## (program number) and then the preset time.
- 2. While holding **<RESET>**, press and release **<HORN>** to increment the program number by one. Program numbers are as follows:
 - 1) Count Up w/ Pushbuttons
 - 2) Count Up w/ Photocells
 - 3) Agility Timer
 - 4) Game Clock
 - 5) Qualifying Timer
 - 6) Flop Clock
 - 7) Lap Counter
 - 8) 12-hour Time of Day
 - 9) 24-hour Time of Day



START (INCREMENT HOURS)

STOP (INCREMENT MINUTES) ((

HORN

Ó

 $\left(\circ \right)$

DAKTRONICS

Figure 11: Control Panel

Note: Refer to Program Operations (p.11) for more information about each program.

To modify the preset time for programs 1, 2, 4, and 6:

- 1. Press and hold **<RESET>** for 2 seconds. The display will show PR## (program number) and then the preset time.
- 2. While holding **<RESET>**, press **<START>** to increment minutes and press **<STOP>** to increment seconds.
- 3. Release **<RESET>** to save the time. The display will count up to or down from that time, depending on the selected program.

To set the time of day for programs 8 and 9:

- 1. Press and hold **<RESET>** for 2 seconds. The display will show PR## (program number) and then the preset time.
- 2. While holding **<RESET>**, press **<START>** to increment hours and press **<STOP>** to increment minutes.
- 3. Release <RESET> to save the Time of Day.

Program Operations

1. Count Up with Pushbuttons. This program counts up from 0 to a programmed time and sounds the horn. Operators can program the time from 0 to 99:59 (mn:sc) using the switches on the side of the display. If the time is set to 0:00, the display will count up to 59:59, roll over to 0:00, and continue counting.

In this program, the time can be started and stopped using the switches on the side, or external, normally open contacts. If a stop input is received within 9.99 seconds before the start, the display will show a -XX.X time on the digits for 10 seconds following the start and then will resume counting. While the display is counting, a start input will hold the elapsed time for 10 seconds and then go back to the running time.

2. Count Up with Photocells. This program counts up from 0 to a programmed time and sounds the horn. The operator can program the time from 0 to 99:59 (mn:sc) using the switches on the side of the display. If the time is set to 0:00, the display will count up to 59:59, roll over to 0:00, and continue counting.

In this program, the start and stop inputs are typically external, normally closed contacts. If the stop input is received within 9.99 seconds before the start, the display will show a -X.XX time on the digits for 10 seconds following the start and then will resume counting. While the display is counting, a start input will hold the elapsed time for 10 seconds and then go back to the running time.

- **3. Agility Timer**. This program is used to time events with a unique start and stop. These events typically last less than 99.99 seconds; if the timer reaches 99.99, it will roll over to 0.00 and continue counting. Unlike programs 1 and 2, once the timer is stopped, a start input will not cause it to begin counting again.
- **4. Game Clock**. This program counts down to 0 from a programmed time and sounds a horn. The operator can program the time using the switches on the side of the display from 0 to 99:59 (mn:sc). If the time is set to 0:00, the display will count down to 0:00, roll over to 59:59, and continue counting down.
- 5. Qualifying Timer. This program utilizes one photocell plugged into the START input to qualify oval track. Timing range is from 0 to 99.99 seconds.

Pressing the **<RESET>** switch will set the display to 0.0 seconds and clear the best time. With a photocell connected to the **START** input, the first car that passes through the photocell will start the clock counting. The timer will then ignore the photocell for 3 seconds to ensure that the car has completely passed through the Start/Finish line.

Controls & Timing Functions

The next time the car passes through the photocell, the clock will display the current lap time for 10 seconds. Again, the clock will ignore the photocell for 3 seconds to ensure that the car has passed completely through the Start/Finish line. The internal clock also restarts at 0 and counts the time for the next lap. After the previous lap has displayed for 10 seconds, the digits will show the new lap time. The next time a car passes through the photocells, the time will freeze for 10 seconds and repeat the cycle. This may be repeated for however many qualifying laps that a car will make.

When the car has completed its qualifying run, press the **<STOP>** switch on the side of the display, and the best lap time will be displayed on the digits. The qualifying sequence for the next driver will start the next time a car passes through the photocells.

- 6. Flop Clock. This mode counts up in one-second increments to 9999, rolls over to 0, and continues counting.
- 7. Lap Counter. This program uses the **<START>** switch to increment the display by one from 1 to 9999. The **<STOP>** switch decrements the count by one.
- 8. 12-Hour Time of Day. This program displays the time of day in 12-hour format.
- 9. 24-Hour Time of Day. This program displays the time of day in 24-hour format.

Note: An All Sport control console or an OmniSport timing console can be connected to the TI-2022 to control it, but the TI-2022 system is then limited to being an output device rather than the self-contained timing system for which it was designed.

5 Display Maintenance

Disconnect power before doing any repair or maintenance work on the display. Permit only qualified service personnel to access internal display electronics. Disconnect power when not using the display.

Display Components

The TI-2022 uses a single printed circuit board (PCB) that contains all of the electronics needed to make this system work: digit LEDs, control processors, power input connectors, horn, and other components. All switches, power systems, and input/output terminations are connected to the PCB.

As shown in **Figure 12**, the PCB is attached to the front panel of the display. Refer to **Replacing the Digit/Driver Printed Circuit Board (p.14)** for instructions on accessing and replacing the PCB.

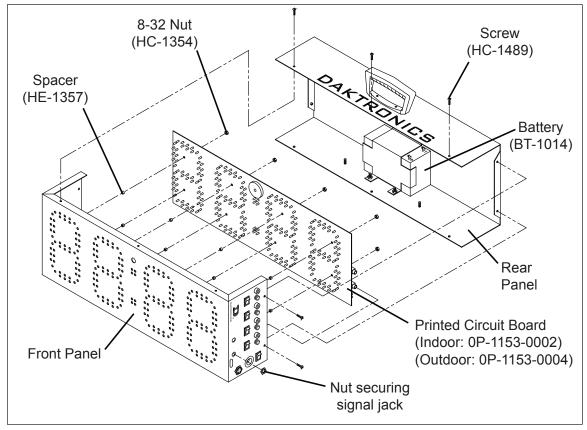


Figure 12: TI-2022 Exploded View

Replacing the Digit/Driver Printed Circuit Board

- 1. To access the digit/driver PCB, remove the 10 outer screws to separate the front and back panels of the display.
- 2. Disconnect all plugs from the PCB by squeezing together the locking tabs and pulling the connectors free. It may be helpful to label the cables or take a picture to know which plug goes to which jack when connecting the replacement PCB.
- **3.** Remove the 8 nuts securing the PCB to the front panel of the display. Take note of the orientation of the PCB for future reference.
- 4. Carefully remove the PCB from the studs and spacers on the front panel. Use an even force to prevent any damage that might result from bending the LEDs or connector pins on the board.
- 5. Position the new PCB over the studs, making sure there are spacers between the front panel and circuit board.
- 6. Tighten the 8 nuts.
- 7. Reconnect all plugs to their mating jacks on the PCB. The connectors are keyed and will attach in one way only. Do not force the connections.
- 8. Close and secure the back panel with 10 screws, then power on and test the display to verify the issue has been resolved.

Replacing Batteries

CAUTION! DANGER OF EXPLOSION IF BATTERY IS INCORRECTLY REPLACED. REPLACE ONLY WITH THE SAME OR EQUIVALENT TYPE.

CAUTION: Do not allow any metal object, including jewelry, to contact the battery terminal – a short-circuit on a battery can produce very high current, causing equipment damage or severe burns!

To remove and replace a battery, refer to Figure 13 and follow these steps:

- 1. Remove the 10 outer screws to separate the front and back panels of the display.
- 2. Disconnect the power leads from the terminals.
- 3. Remove the 4 nuts securing the battery bracket.
- 4. Remove and replace the battery.
- 5. Reconnect the power leads to the terminals of the new battery exactly as follows: RED to the POSITIVE terminal, BLACK to the NEGATIVE terminal.
- 6. Tighten the 4 nuts to secure the battery bracket.
- 7. Close and secure the back panel with 10 screws, then power on and test the display.

Do not throw old battery in trash. The battery contains lead and should be recycled.

WARNING! Do not expose batteries to excessive heat, such as direct sunlight or open fire.

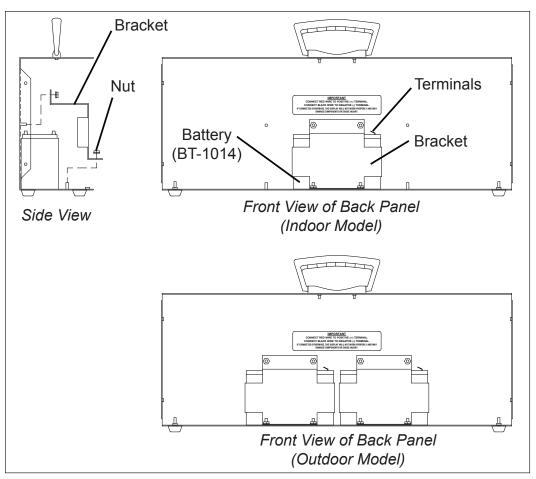


Figure 13: Battery Access

Schematics

For advanced troubleshooting and repair, it may be necessary to consult the schematic drawing. **DWG-177466** shows detailed power and signal wiring diagrams of internal display components.

Replacement Parts

The following table contains display components that may require replacement. Many of the other display components will have attached part number labels.

Description	Part Number
Tripod Mounting Kit	0A-1153-0325
Power Supply Kit; 120VAC	0A-1240-0071
Power Supply Kit; 240VAC	0A-1240-0072
Wall Mounting Bracket	0M-173125
Indoor PCB	0P-1153-0002
Outdoor PCB	0P-1153-0004
Tripod, Speaker Stand Type	A-1580
Battery, 12V 7.2 AH sealed lead-acid	BT-1014
12 V Buzzer	DS-1487
5-pin to 6-pin Radio Adapter	W-2913

Refer to **Section 6: Daktronics Exchange and Repair & Return Programs (p.16)** for information on exchanging or returning parts.

6 Daktronics Exchange and Repair & Return Programs

Exchange Program

The Daktronics Exchange Program is a service for quickly replacing key components in need of repair. If a component fails, Daktronics sends a replacement part to the customer who, in turn, returns the failed component to Daktronics. This decreases equipment downtime. Customers who follow the program guidelines explained below will receive this service.

Before contacting Daktronics, identify these important numbers:

Display Serial Number:

Display Model Number: _____

Job/Contract Number: _____

Date Manufactured/Installed: _____

Daktronics Customer ID Number: _____

To participate in the Exchange Program, follow these steps:

1. Call Daktronics Customer Service.

United States & Canada: 1-800-DAK-TRON (325-8766)

Outside the U.S. & Canada: +1-605-275-1040

2. When the new exchange part is received, mail the old part to Daktronics.

If the replacement part fixes the problem, send in the problem part being replaced.

- **a.** Package the old part in the same shipping materials in which the replacement part arrived.
- **b.** Fill out and attach the enclosed UPS shipping document.
- c. Ship the part to Daktronics.

3. The defective or unused parts must be returned to Daktronics within 5 weeks of initial order shipment.

If any part is not returned within five (5) weeks, a non-refundable invoice will be presented to the customer for the costs of replenishing the exchange parts inventory with a new part. Daktronics reserves the right to refuse parts that have been damaged due to acts of nature or causes other than normal wear and tear.

Repair & Return Program

For items not subject to exchange, Daktronics offers a Repair & Return Program. To send a part for repair, follow these steps:

1. Call Daktronics Customer Service.

United States & Canada: 1-800-DAK-TRON (325-8766)

Outside the U.S. & Canada: +1-605-275-1040

2. Receive a case number before shipping.

This expedites repair of the part.

3. Package and pad the item carefully to prevent damage during shipment.

Electronic components, such as printed circuit boards, should be placed in an antistatic bag before boxing. Daktronics does not recommend using packing peanuts when shipping.

4. Enclose:

- name
- address
- phone number
- the case number
- a clear description of symptoms

5. Ship to:

Daktronics Customer Service

[Case #]

201 Daktronics Drive, Dock E

Brookings, SD 57006

Daktronics Warranty & Limitation of Liability

The Daktronics Warranty & Limitation of Liability is located at the end of this manual. The Warranty is independent of Extended Service agreements and is the authority in matters of service, repair, and display operation. This page intentionally left blank.

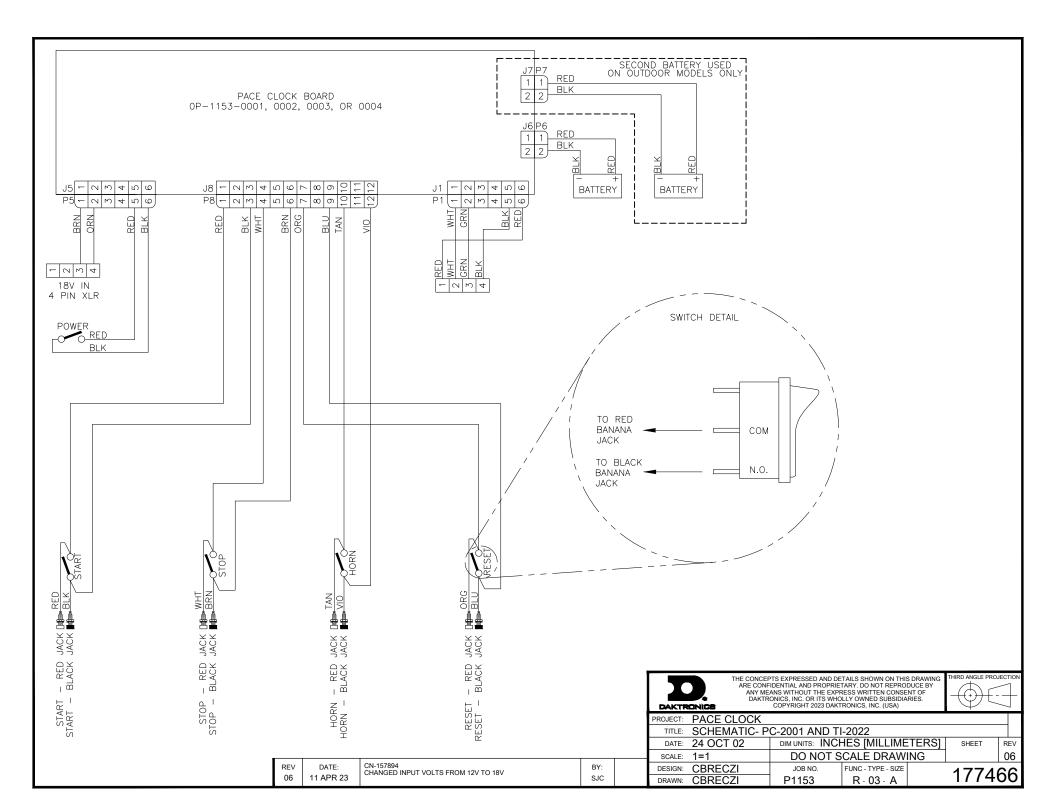
A Reference Drawings

Refer to **Resources (p.2)** for information regarding how to read the drawing number. Any contract-specific drawings take precedence over the general drawings.

Reference Drawings:

Schematic; PC-2001 and TI-2022 DWG-177466

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B Daktronics Warranty & Limitation of Liability

This section includes the Daktronics Warranty & Limitation of Liability statement (SL-02374).

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DAKTRONICS WARRANTY & LIMITATION OF LIABILITY

This Warranty and Limitation of Liability (the "Warranty") sets forth the warranty provided by Daktronics with respect to the Equipment. By accepting delivery of the Equipment, Purchaser and End User agree to be bound by and accept these terms and conditions. Unless otherwise defined herein, all terms within the Warranty shall have the same meaning and definition as provided elsewhere in the Agreement.

DAKTRONICS WILL ONLY BE OBLIGATED TO HONOR THE WARRANTY SET FORTH IN THESE TERMS AND CONDITIONS UPON RECEIPT OF FULL PAYMENT FOR THE EQUIPMENT

1. Warranty Coverage.

A. Daktronics warrants to the original end user (the "End User", which may also be the Purchaser) that the Equipment will be free from Defects (as defined below) in materials and workmanship for a period of one (1) year (the "Warranty Period"). The Warranty Period shall commence on the earlier of: (i) four weeks from the date that the Equipment leaves Daktronics' facility; or (ii) Substantial Completion as defined herein. The Warranty Period shall expire on the first anniversary of the commencement date.

"Substantial Completion" means the operational availability of the Equipment to the End User in accordance with the Equipment's specifications, without regard to punch-list items, or other non-substantial items which do not affect the operation of the Equipment

- B. Daktronics' obligation under this Warranty is limited to, at Daktronics' option, replacing or repairing, any Equipment or part thereof that is found by Daktronics not to conform to the Equipment's specifications. Unless otherwise directed by Daktronics, any defective part or component shall be returned to Daktronics for repair or replacement. This Warranty does not include on-site labor charges to remove or install these components. Daktronics may, at its option, provide on-site warranty service. Daktronics shall have a reasonable period of time to make such replacements or repairs and all labor associated therewith shall be performed during regular working hours. Regular working hours are Monday through Friday between 8:00 a.m. and 5:00 p.m. at the location where labor is performed, excluding any holidays observed by Daktronics.
- C. Daktronics shall pay ground transportation charges for the return of any defective component of the Equipment. All such items shall be shipped by End User DDP Daktronics designated facility per Incoterms® 2020. If returned Equipment is repaired or replaced under the terms of this Warranty, Daktronics will prepay ground transportation charges back to End User and shall ship such items DDP End User's designated facility per Incoterms® 2020; otherwise, End User shall pay transportation charges to return the Equipment back to the End User and such Equipment shall be shipped Ex Works Daktronics designated facility per Incoterms® 2020. All returns must be pre-approved by Daktronics before shipment. Daktronics shall not be obligated to pay freight for any unapproved return. End User shall pay any upgraded or expedited transportation charges
- D. Any replacement parts or Equipment will be new or serviceably used, comparable in function and performance to the original part or Equipment and warranted for the remainder of the Warranty Period. Purchasing additional parts or Equipment from the Seller does not extend the Warranty Period.
- E. Defects shall be defined as follows. With regard to the Equipment (excepting LEDs), a "Defect" shall refer to a material variance from the design specifications that prohibit the Equipment from operating for its intended use. With respect to LEDs, "Defects" are defined as LED pixels that cease to emit light. Unless otherwise expressly provided, this Warranty does not impose any duty or liability upon Daktronics for partial LED pixel degradation. Notwithstanding the foregoing, in no event does this Warranty include LED pixel degradation caused by UV light. This Warranty does not provide for the replacement or installation of communication methods including but not limited to, wire, fiber optic cable, conduit, trenching, or for the purpose of overcoming local site interference radio equipment substitutions.

EXCEPT AS OTHERWISE EXPRESSLY SET FORTH IN THIS WARRANTY, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, DAKTRONICS DISCLAIMS ANY AND ALL OTHER PROMISES, REPRESENTATIONS AND WARRANTIES APPLICABLE TO THE EQUIPMENT AND REPLACES ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR ACCURACY OR QUALITY OF DATA. OTHER ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY DAKTRONICS, ITS AGENTS OR EMPLOYEES, SHALL NOT CREATE A WARRANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS LIMITED WARRANTY.

THIS LIMITED WARRANTY IS NOT TRANSFERABLE.

2. Exclusion from Warranty Coverage

This Warranty does not impose any duty or liability upon Daktronics for any:

- A. damage occurring at any time, during shipment of Equipment unless otherwise provided for in the Agreement. When returning Equipment to Daktronics for repair or replacement, End User assumes all risk of loss or damage, agrees to use any shipping containers that might be provided by Daktronics, and to ship the Equipment in the manner prescribed by Daktronics;
- **B.** damage caused by: (i)the improper handling, installation, adjustment, use, repair, or service of the Equipment, or (ii) any physical damage which includes, but is not limited to, missing, broken, or cracked components resulting from non-electrical causes;



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DAKTRONICS WARRANTY & LIMITATION OF LIABILITY

altered, scratched, or fractured electronic traces; missing or gauged solder pads; cuts or clipped wires; crushed, cracked, punctured, or bent circuit boards; or tampering with any electronic connections, provided that such damage is not caused by personnel of Daktronics or its authorized repair agents;

- C. damage caused by the failure to provide a continuously suitable environment, including, but not limited to: (i) neglect or misuse; (ii) improper power including, without limitation, a failure or sudden surge of electrical power; (iii) improper air conditioning, humidity control, or other environmental conditions outside of the Equipment's technical specifications such as extreme temperatures, corrosives and metallic pollutants; or (iv) any other cause other than ordinary use;
- **D.** damage caused by fire, flood, earthquake, water, wind, lightning or other natural disaster, strike, inability to obtain materials or utilities, war, terrorism, civil disturbance, or any other cause beyond Daktronics' reasonable control;
- E. failure to adjust, repair or replace any item of Equipment if it would be impractical for Daktronics personnel to do so because of connection of the Equipment by mechanical or electrical means to another device not supplied by Daktronics, or the existence of general environmental conditions at the site that pose a danger to Daktronics personnel;
- F. statements made about the product by any salesperson, dealer, distributor or agent, unless such statements are in a written document signed by an officer of Daktronics. Such statements as are not included in a signed writing do not constitute warranties, shall not be relied upon by End User and are not part of the contract of sale;
- **G.** damage arising from the use of Daktronics products in any application other than the commercial and industrial applications for which they are intended, unless, upon request, such use is specifically approved in writing by Daktronics;
- H. replenishment of spare parts. In the event the Equipment was purchased with a spare parts package, the parties acknowledge and agree that the spare parts package is designed to exhaust over the life of the Equipment, and as such, the replenishment of the spare parts package is not included in the scope of this Warranty;
- I. security or functionality of the End User's network or systems, or anti-virus software updates;
- J. performance of preventive maintenance;
- K. third-party systems and other ancillary equipment, including without limitation front-end video control systems, audio systems, video processors and players, HVAC equipment, batteries and LCD screens;
- L. incorporation of accessories, attachments, software or other devices not furnished by Daktronics; or
- M. paint or refinishing the Equipment or furnishing material for this purpose.

3. Limitation of Liability

- A. Daktronics shall be under no obligation to furnish continued service under this Warranty if alterations are made to the Equipment without the prior written approval of Daktronics.
- B. It is specifically agreed that the price of the Equipment is based upon the following limitation of liability. In no event shall Daktronics (including its subsidiaries, affiliates, officers, directors, employees, or agents) be liable for any claims asserting or based on (a) loss of use of the facility or equipment; lost business, revenues, or profits; loss of goodwill; failure or increased cost of operations; loss, damage or corruption of data; loss resulting from system or service failure, malfunction, incompatibility, or breaches in system security; or (b) any special, consequential, incidental or exemplary damages arising out of or in any way connected with the Equipment or otherwise, including but not limited to damages for lost profits, cost of substitute or replacement equipment, down time, injury to property or any damages or sums paid to third parties, even if Daktronics has been advised of the possibility of such damages. The foregoing limitation of liability shall apply whether any claim is based upon principles of contract, tort or statutory duty, principles of indemnity or contribution, or otherwise
- C. In no event shall Daktronics be liable for loss, damage, or injury of any kind or nature arising out of or in connection with this Warranty in excess of the Purchase Price of the Equipment. The End User's remedy in any dispute under this Warranty shall be ultimately limited to the Purchase Price of the Equipment to the extent the Purchase Price has been paid.

4. Assignment of Rights

A. The Warranty contained herein extends only to the End User (which may be the Purchaser) of the Equipment and no attempt to extend the Warranty to any subsequent user-transferee of the Equipment shall be valid or enforceable without the express written consent of Daktronics.

5. Governing Law; Election of Remedies

- A. The rights and obligations of the parties under this Warranty shall not be governed by the provisions of the United Nations Convention on Contracts for the International Sales of Goods of 1980. The parties consent to the application of the laws of the State of South Dakota to govern, interpret, and enforce each of the parties' rights, duties, and obligations arising from, or relating in any manner to, the subject matter of this Warranty, without regard to conflict of law principles.
- B. Any dispute, controversy or claim arising from or related to this Warranty, the parties shall first attempt to settle through negotiations. In the event that no resolution is reached, then such dispute, controversy, or claim shall be resolved by final and binding arbitration under the Rules of Arbitration of the International Chamber of Commerce. The language of the arbitration



DAKTRONICS WARRANTY & LIMITATION OF LIABILITY

shall be English. The place of the arbitration shall be Sioux Falls, SD. A single arbitrator selected by the parties shall preside over the proceeding. If a single arbitrator cannot be agreed upon by the parties, each party shall select an arbitrator, and those arbitrators shall confer and agree on the appointed arbitrator to adjudicate the arbitration. The arbitrator shall have the power to grant any provisional or final remedy or relief that it deems appropriate, including conservatory measures and an award of attorneys' fees. The arbitrator shall make its decisions in accordance with applicable law. By agreeing to arbitration, the Parties do not intend to deprive any court of its jurisdiction to issue a pre-arbitral injunction, pre-arbitral attachment, or other order in aid of arbitration proceedings and the enforcement of any award. Without prejudice to such provisional remedies as may be available under the jurisdiction of a court, the arbitrator shall have full authority to grant provisional remedies and to direct the Parties to request that any court modify or vacate any temporary or preliminary relief issued by such court, and to award damages for the failure of any Party to respect the arbitrator's orders to that effect.

6. Availability of Extended Service Agreement

A. For End User's protection, in addition to that afforded by the warranties set forth herein, End User may purchase extended warranty services to cover the Equipment. The Extended Service Agreement, available from Daktronics, provides for electronic parts repair and/or on-site labor for an extended period from the date of expiration of this warranty. Alternatively, an Extended Service Agreement may be purchased in conjunction with this Warranty for extended additional services. For further information, contact Daktronics Customer Service at 1-800-DAKTRONics (1-800-325-8766).

Additional Terms applicable to sales outside of the United States

The following additional terms apply only where the installation site of the Equipment is located outside of the United States of America.

 In the event that the installation site of the Equipment is in a country other than the U.S.A., then, notwithstanding Section 5 of the Warranty, where the selling entity is the entity listed in Column 1, then the governing law of this Warranty is the law of the jurisdiction listed in the corresponding row in Column 2 without regard to its conflict of law principles. Furthermore, if the selling entity is an entity listed in Column 1, then the place of arbitration is listed in the corresponding row in Column 3.

Column 1 (Selling Entity)	Column 2 (Governing Law)	Column 3 (Location of Arbitration)
Daktronics, Inc.	The state of Illinois	Chicago, IL, U.S.A.
Daktronics Canada, Inc.	The Province of Ontario, Canada	Toronto, Ontario, Canada
Daktronics UK Ltd.	England and Wales	Bristol, UK
Daktronics GmbH	The Federal Republic of Germany	Wiesbaden, Germany
Daktronics Hong Kong Limited	Hong Kong, Special Administrative Region of the P.R.C.	Hong Kong SAR
Daktronics Shanghai Co., Ltd.	The Peoples Republic of China	Shanghai, P.R.C.
Daktronics France, SARL	France	Paris, France
Daktronics Japan, Inc.	Japan	Tokyo, Japan
Daktronics International Limited	Macau, Special Administrative Region of the P.R.C.	Macau SAR
Daktronics Australia Pad Ltd	Australia	Sydney, Australia
Daktronics Singapore Pte. Ltd	Singapore	Singapore
Daktronics Brazil LTDA	Brazil	São Paulo, Brazil
Daktronics Spain S.L.U.	Spain	Madrid, Spain
Daktronics Belgium N. V	Belgium	Kruibeke, Belgium
Daktronics Ireland Co. Ltd.	Ireland	Dublin, Ireland



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