If prompted to update or activate the software licenses for your Show Control System software, complete the below steps to obtain and update the software's license codes.

Request License Code

1. From within Display Studio, click the **Display Studio Hub** and select **License Details** to open the **License Details** window. Refer to **Figure 1**.
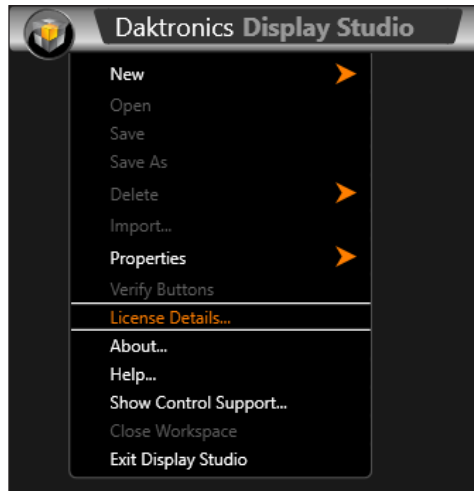

Figure 1: Display Studio Main Menu

2. Click **Change current license(s)** to open the **Select license option** window. Refer to **Figure 2**.
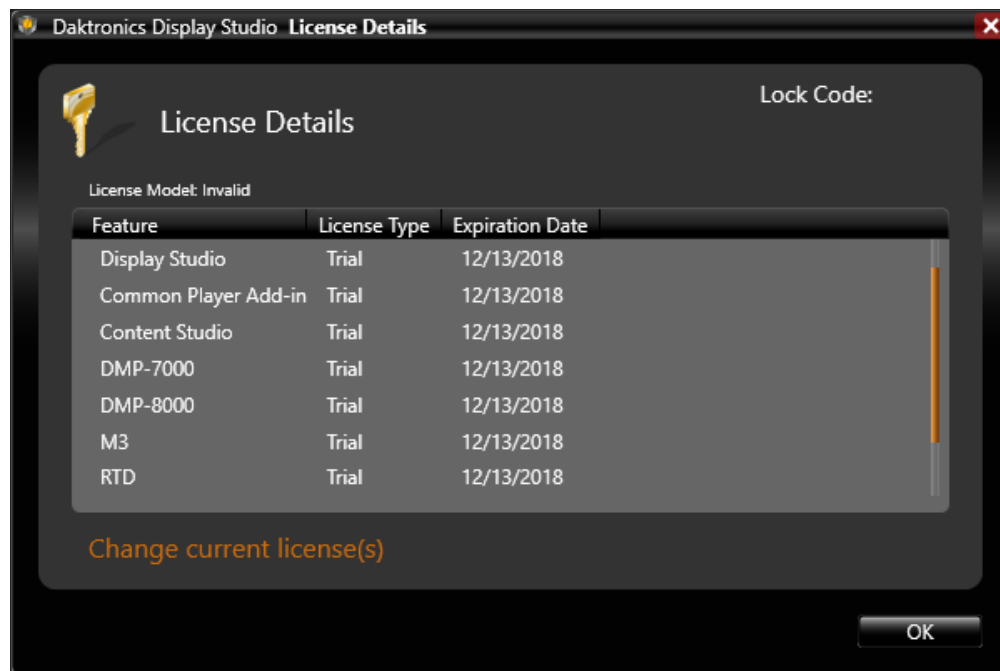

Figure 2: License Details

3. Click **Register**.

4. In the **How would you like to acquire license(s)** window, select from the following options in **Figure 3**:
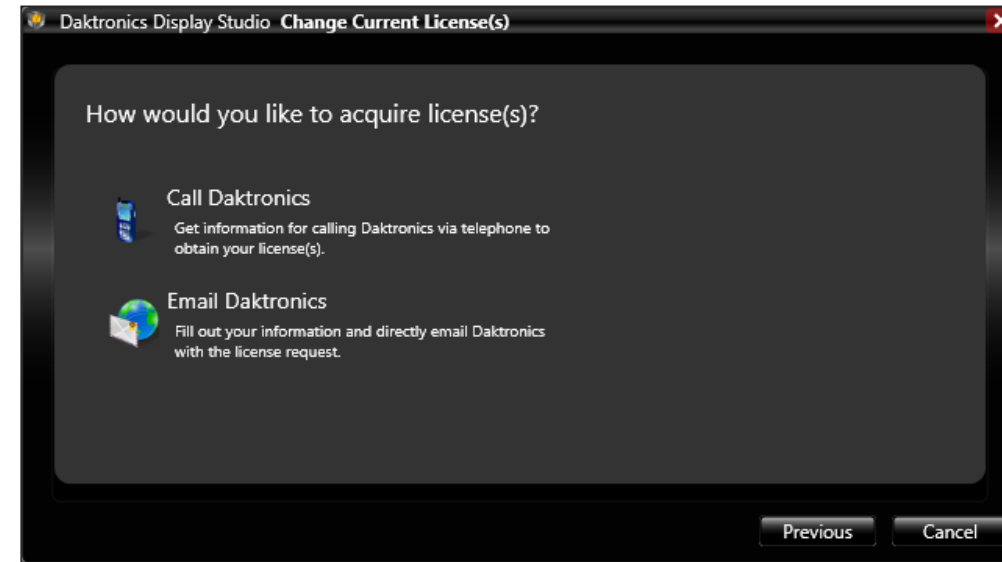

Figure 3: Request License Options

- **Call Daktronics:** Select this option to go to the **Daktronics contact information** window. This page contains instructions on how to contact Daktronics and the software's Product code, License Model, and Lock code information (which is needed to provide to Daktronics). Refer to **Figure 4**.

> **Note:** If calling Daktronics, record the information provided on the **Daktronics contact information page**, and then click **Finish**.

Figure 4: Daktronics Contact Information

- **Email Daktronics:** Select this option to go to the **Enter your contact information** page. This page contains a form which is needed to complete with the order number and contact information. Refer to **Figure 5**.

> **Note:** If e-mailing Daktronics, insert all of the requested information into the form, and then click **Finish**. The default e-mail application opens, and the information entered into the form is inserted into a new e-mail message. Send this e-mail message to Daktronics (SoftwareActivation@daktronics.com).

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21 December 2018

201 Daktronics Drive
Brookings, SD 57006-5128
www.daktronics.com/support
800.325.8766

Figure 5: *Contact Information Form*

5. Expect to receive the license(s) from Daktronics within 24-48 hours. Once received, proceed to **Update License Code or Activate Software**.

Update License Code or Activate Software

1. Save the file attachment included with the e-mail received from Daktronics to an easily accessible location on the local hard drive.

2. From within Display Studio, click the **Display Studio Hub** and select **License Details…** to open the **License Details** window. Refer to **Figure 1**.

3. Click **Change current license(s)** to open the **Select license option** window. Refer to **Figure 6**.
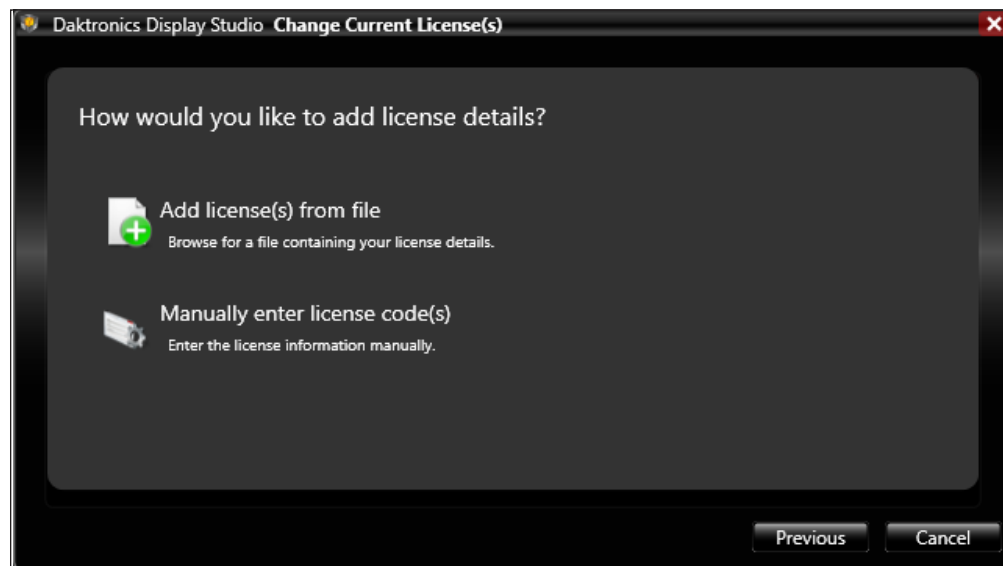

Figure 6: *Update/Activate License Options*

4. Click **Activate**.

5. In the **How would you like to add license details** window, select from the following options:

   • **Add license(s) from file:** Select this option to go to the **Browse for your license file** page. This page is to import the license file e-mailed by Daktronics into Display Studio. Refer to **Figure 7**.

   > **Note:** If using the e-mailed file, click the **Browse** button to locate and select the license file provided (which are saved to the hard drive in **Step 1**). Select the file, click **Open**, and then click **Finish**.

Figure 7: *Add License from a File*

   • **Manually enter license code(s):** Select this option to go to the **Enter your license information below** page. This page is to manually enter the license code(s) received from Daktronics into Display Studio. Refer to **Figure 8**.

   > **Note:** If manually entering the code(s), enter the code(s) received into the provided text box. Ensure that only one code is entered per line. When finished, click **Finish**.
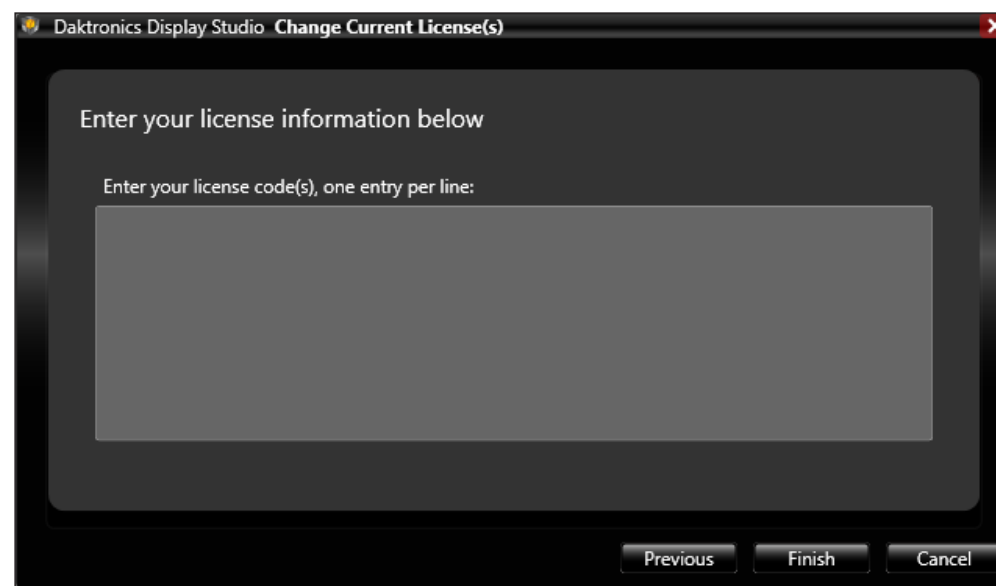

Figure 8: *Manually Enter License Code*

If the license code(s) are valid, the **Change Current License(s)** window closes and returns to Display Studio. If the license code(s) are invalid, an error message is presented to assist with diagnosing and resolving the problem.

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Update Daktronics License and Data Privacy Agreements

Show Control systems that are updated to version 2.14 or later provide access to the most current licensing and data privacy agreements. Refer to **Figure 9**.

1. Click Daktronics License or Data Privacy in the blue banner to view the respective agreement.

2. Click **Accept** to dismiss the blue banner.

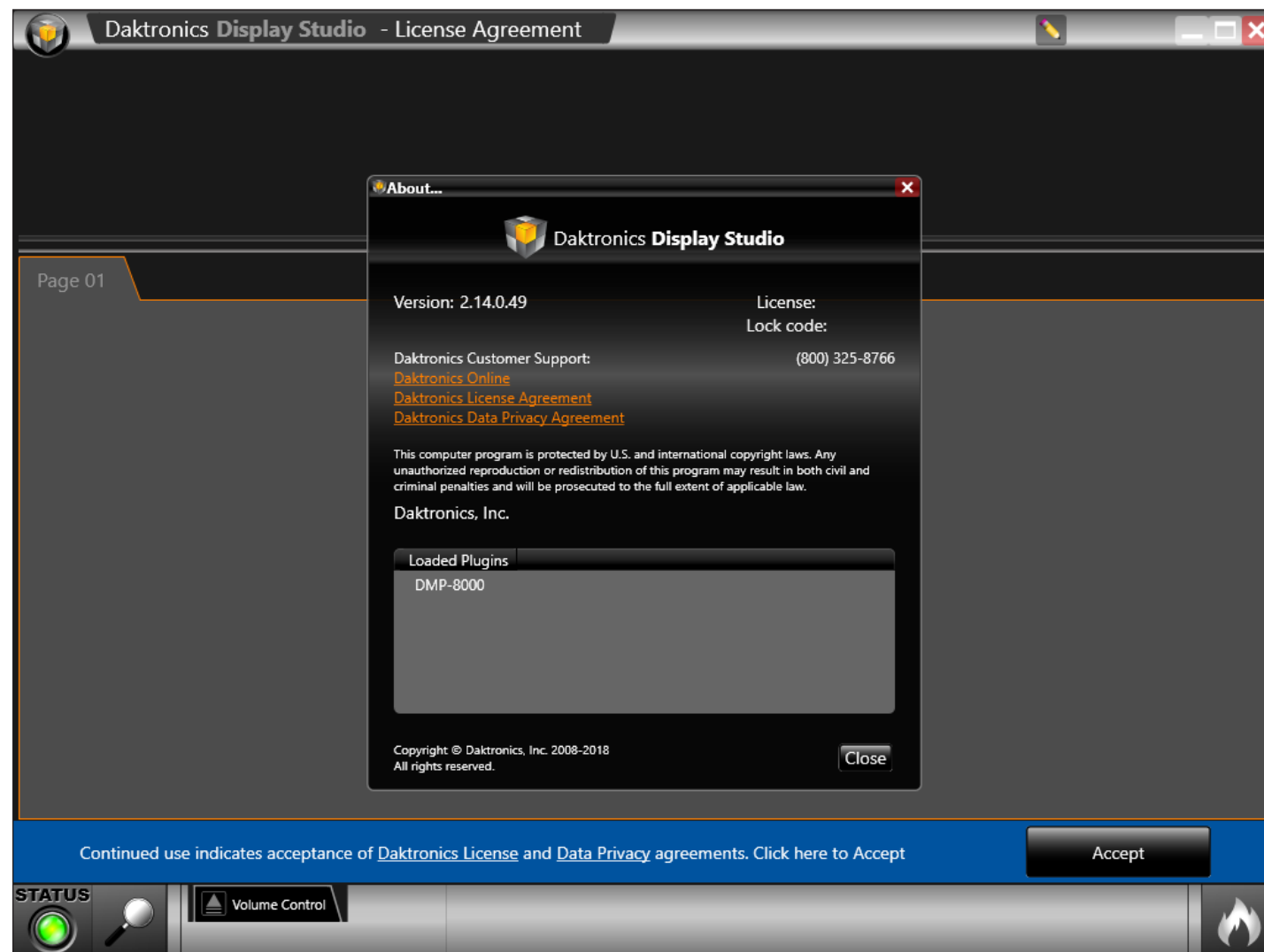> **Note:** The Daktronics License and Data Privacy Agreements banner reappears after an update.

Figure 9: *License Agreement Banner*

For More Information

For any questions, comments, or concerns with your Daktronics Show Control software, please contact Daktronics Support Services.

- **United States & Canada** Toll Free: 1-800-DAKTRONICS (1-800-325-8766)

- **Outside the U.S. & Canada** +1-605-697-4000

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