

GoServicePro Assignment Notification

This process is completed by Service Partners and Customer Trainers in GoServicePro.

This article shows the email notification of a Work Order assignment.

Videos: [GoServicePro Mobile App for Field Service: Work Order Notification and History](#)
[GoServicePro for Field Service: Locate and Navigate Work Orders](#)

1. You will receive an email from "AmDocs RuleManager" when a Work Order has been assigned to you.
2. Find the Work Order in your GoServicePro default tab.

Example email:

From: AmDocs RuleManager

Sent: Tuesday, May 19, 2015 11:10 AM

To: Daktronics Service Partner

Subject: TEST CUSTOMER Work Order 123456-1, Arrive on-site: 5/20/2015 11:00:00 AM CST

You have been assigned the work order noted above. Please log-in to Go Service Pro to review your assignments.

Note: This is an auto-generated email, please do not reply to this email address.