How To Access GSP using Microsoft Edge
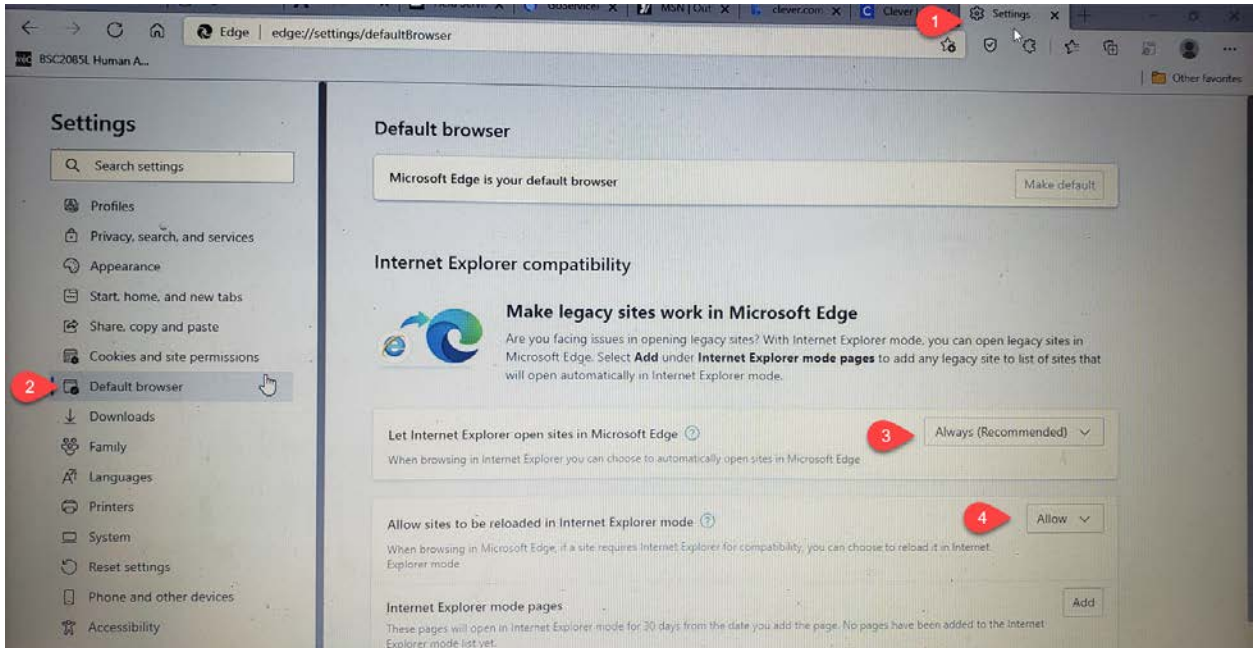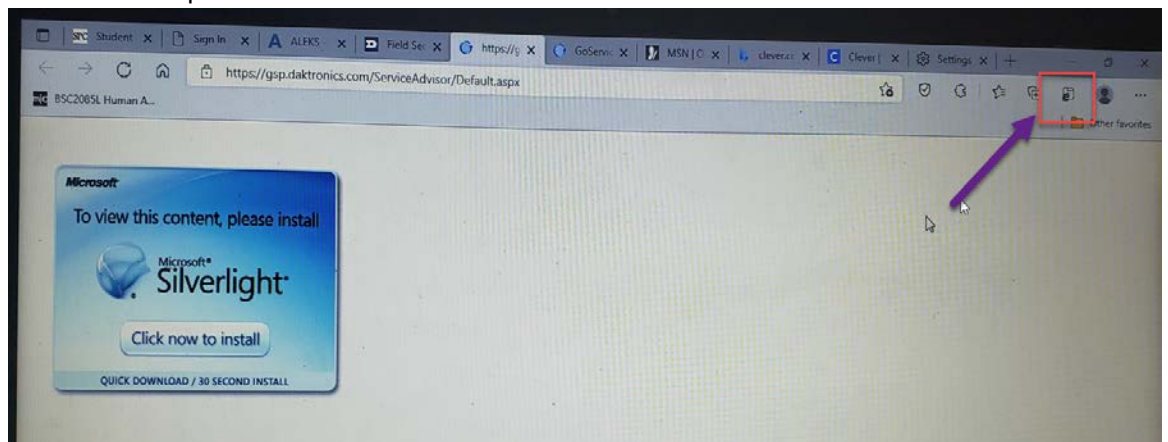
NOTE: If your computer does NOT have Silverlight currently installed. Click here to download

1. From Microsoft Edge - Open Settings
2. Click Default browser
3. Update Let Internet Explorer open sites in Microsoft Edge to **Always (Recommended)**
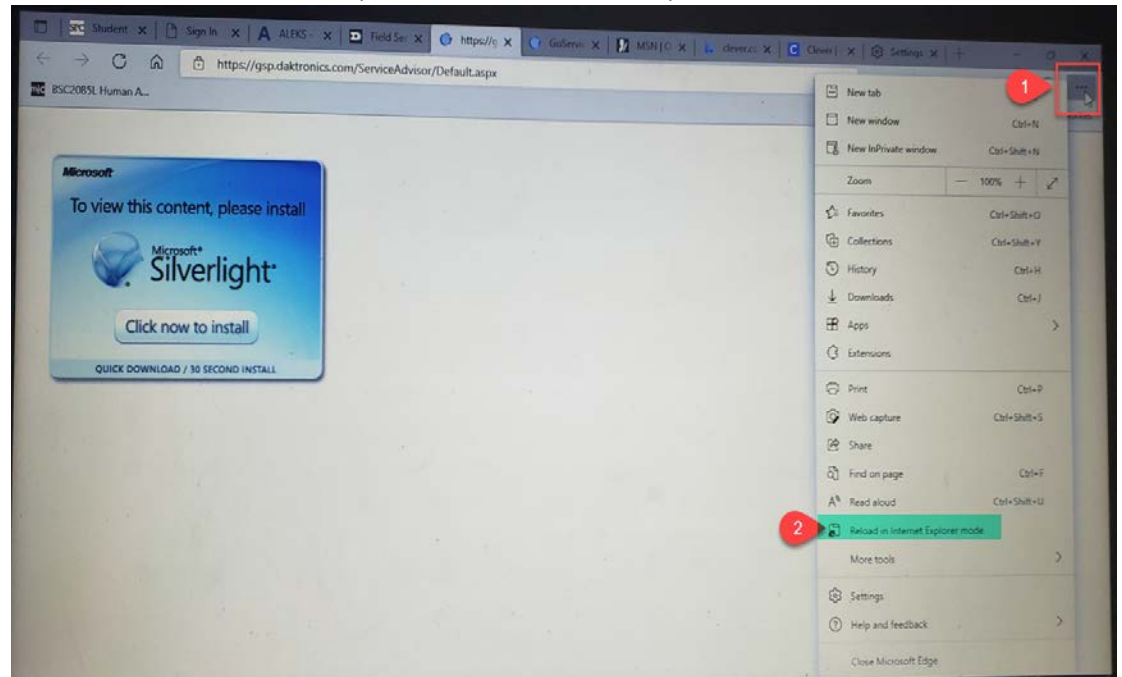4. Update Allow sites to be reloaded in Internet Explorer mode to **Allow**

5. Click on Log In to GoServicePro from the Field Service Portal – will prompt you to install Silverlight – Do not click link.
   a. Click on envelop with "e" if available

   b. If not available
      1. Click on the 3 dots on the far right

2. Click on Reload in Internet Explorer Mode from the drop down

6. A prompt will then come up to ask if you would like to open in Internet Explorer next time
   a. Toggle option to the right
   b. Click done