GoServicePro Mobile Troubleshooting for Service Partners I don't know how to install the GoServicePro Mobile App I need operator training I can not get past the Login Screen o<mark>r tech when th</mark>ey are having a problem getting past the login **Reset Application** Clear Cache Data I am connected to the GoServicePro server, my App is missing functionality, not operating correctly, data is not showing or data is showing incorrectly **Note about Customizer Version Version must end in Daktronics, not Baseline or some other name. Example "1.0.6486.29874 Daktronics" Request Refresh Username: Password: Device ID: 7E1F03D6F Getting a users GoServicePro Mobile account Reset D<mark>ocument curre</mark>nt Download Metadata ***Note about Updating the App versions of Meta/ Make a Process KB you are updating the App on either iOS or Android, Data, customizer to have Tech's use the update, do not uninstall/install the app. and App for each
OS in the KB. Reset Application mobile account It is a known problem that sometimes when you reset and link here Clear Cache Data update an Android App, the icon may disappear. You ~~ will then need to uninstall/install to get the icon back on your desktop. M<mark>ake a Process K</mark>B for Dispatch and how to handle tech problems with GSP Mobile App