## GoServicePro - Receiving Replenishment Parts into Truck Inventory

This process is completed by Field Engineers and Service Partner technicians. This article reviews the steps to receive in parts shipped for Truck replenishment using GoServicePro. Video: <u>GoServicePro for Field Service: Receive Replenishment Parts to Truck Inventory</u>

1. Under My Information, click on My Part Orders.



- 2. Filter the parts to receive in via the column search fields.
  - a. Enter "Request" in the Type and "Shipped" in the Condition.
  - b. Click the magnifying glass to ensure all results appear.

Part Orders								
Search Enter Search Criteria Hen 🔊 Help								
	Туре 🔻	Order ID	Part Number	Rev	Open	Status	Condition 1	
Ÿ	request						shipped	
	Request Replenishment	FA68327-1	0A-1229-3000	04	2	Intransit	Shipped	
	Request Replenishment	FA68328-1	0P-5555-5555	00	1	Intransit	Shipped	
	Request Replenishment	FA68327-2	0A-1229-3000	04	1	Intransit	Shipped	
	Request Replenishment	FA68328-2	0P-5555-5555	00	2	Intransit	Shipped	
	Request Replenishment	FA68349-1	0A-1229-3000	04	1	Intransit	Shipped	
	Request Replenishment	FA68349-3	0A-1229-3000	04	1	Intransit	Shipped	
	Request Replenishment	FA68350-2	W-1234	00	7	Intransit	Shipped	

- 3. Receive each line to Truck Inventory.
  - a. Highlight the line by clicking on it.

Request Replenishment	FA68327-2	0A-1229-3000	04	1	Intransit	Shipped
Request Replenishment	FA68328-2	0P-5555-5555	00	2	Intransit	Shipped
Request Replenishment	FA68329-1	0A-1229-3000	04	1	Intransit	Shipped
Request Replenishment	FA68349-1	0A-1229-3000	04	1	Intransit	Shipped
Request Replenishment	FA68349-3	0A-1229-3000	04	1	Intransit	Shipped
Request Replenishment	FA68350-2	W-1234	00	7	Intransit	Shipped

b. Click on the Receive to Truck button.



c. If the part is serialized, check the serial number box. If the part is non-serialize, you will see the quantity.

Receive To Truck			
🛞 Customer Time 👻 🝞 Help			
Details		Receive To Truck	×
Part 0A-1229-3000		🛞 Customer Time 🎽 🌍 Help	
Receive To GOOD		Details	_
Serial Numbers		Part W-1234	
Serial Number		Receive To GOOD	•
176988		Quantity 7	•
Save And Close Cance	1	Save And Close Cancel	

- d. Click the Save And Close button.
- 4. Repeat step 3 until all parts have been received to Truck Inventory.